

TERMS AND CONDITIONS

MINIMUM OF NON-REFUNDABLE R300 DEPOSIT IS REQUIRED FOR BOOKING. RESERVATIONS ARE MADE ON FIRST COME FIRST SERVE

N.B. NO DEPOSIT NO BOOKING..

Capitec Business Bank

BigMass Media and Printing

Account Number

1051 1276 96

Cheque Account / Transect Account

OUR RULES

1. Please be at the studio 10mints before to avoid being late for your photo shoot appointment .
2. If the baby breaks anything in the studio, the parents have to pay or replace.
3. If your time is up, then your time is up. For extra time you have to pay extra amount.
4. Client must confirm everything they want for photo-shoot at least a day before, they are also allowed to send the pictures for samples.
5. Client is allowed to choose their own theme but they must confirm with us first if we have that kind of a theme.
6. No walk-ins allowed, strictly appointments.
7. House call we require 50% deposit.
8. Balance is due before or on the day of photo-shoot.
9. It is client's responsibility to check our availability or time slots available before they can make any deposit.
10. For baby shoots, please make sure the baby has slept enough and ate enough to make our lives easy.
11. If the baby is not cooperating, the client has to pay the balance and will have to reschedule the photo-shoot for another time/day slot if available other.

House call from R2200, depends on the package you choose.
NB. Transport excluded, depends on the distance.

Free deco on request.

ALL photo-shoots accommodates maximum of between 5-10 people.
For extra people R100 extra each

Photographs will be sent via link/WhatsApp in 1-5days working days...

Sessions is 40mints- 60mints max depends on the package chosen.
Client has to choose their preferred photographs for edit after the photo-shoot.

15mints late is not acceptable, will have to reschedule your appointment for another time slot available. If we are fully booked for that day then we need to reschedule for another day. NO REFUND WILL BE PAID IF CUSTOMER DID NOT COME.

You are only allowed to postpone your appointment once. Second time you have to do rebooking.

PRINT OUT (Optional)

I. **METHODS OF PAYMENT.** The Photographer's acceptable methods of payment are as follows: (check all that apply)

☐ - **Cash**

☐ - **EFT**

☐ - **Swipe**

No Late Fee. There shall be no late fee due by the Client.

☐ - **A Late Fee.** The Client will be charged:

☐ - **A Flat Fee.** The flat fee is equal to 2% for each day payment is late.

☐ - **Based on Interest.** Interest of 2% will be charged on the outstanding balance due for each day payment is late

Balance is due before the day of photo-shoot or at the studio before shoot..

Please forward proof of payment on whatsapp 0744818829/ 0783540831 or email it to bigmassmediaandprinting@gmail.com once payment has been made.

For None Capitec users , please use Immediate Payment option. Or your appointment will not be booked until money has reflected on our account.

NB: Please Note, Photographs takes 1-5 working days. Photographs will be sent in via link or email.
Thank you

II. PHOTO-SHOOT CHANGES. After booking an appointment , changes to the photo-shoot by the Client:

- ☐ - **Can be Made.** A change or cancellation of the cancellation is allowed no sooner than **7days** prior to the photo-shoot. If a change or cancellation of the Photo-shoot occurs sooner than such time period: (check one)
 - ☐ - **Payment is not Required.** A payment equal to
- ☐ - **R300** of the Deposit shall be made non-refundable to the client

SUBSTITUTION. The Photographer may substitute another equally skilled photographer in the case of illness or scheduling conflicts

PHOTOGRAPHER'S CANCELLATION. If the Photographer is forced to cancel the services that is beyond their control, all funds paid by the Client shall be returned in 1-5 working days and the Photographer shall be held harmless from any legal or financial liability